

Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH President

Dear Larry J. Merlo:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

- CCC/NET -) 44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear David M. Denton:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

= (=CCC/IST-)44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH
President

Dear Jonathan C. Roberts:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

- CCC/181 -) 44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 . Park Ridge, Illinois 60068 . Phone: 847-696-7500 . Fax: 847-720-4984 . www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

President

Dear Derica Rice:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists. graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer

Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments

COCCUET - 44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Kevin Hourican:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully.

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Lisa Bisaccia:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH
President

Dear Dr. Troyen Brennan:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

-CCC/481 - 44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Eva Boratto:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

Auto Livery Chauffeurs • Embalmers • Funeral Directors • Apprentices • Ambulance Drivers & Helpers
Taxicab Drivers • Miscellaneous Garage Employees • Car Washers • Greasers • Polishers & Wash Rack Attendants
Motion Picture • Theatrical • Exposition • Convention & Trade Show Employees • Pharmacists • Bus Drivers
Parking Lot Attendants & Hikers • Hotel Industry & Racetrack Industry Employees • Newspaper Magazine • Periodical Salesmen
Drivers • Division Men • District Managers • Checkers • Vendors & Handlers • Electronic Media Workers

- CCC/MI - 44 L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Tracy Bahl:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

+(-ccc/81-)44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 * Park Ridge, Illinois 60068 * Phone: 847-696-7500 * Fax: 847-720-4984 * www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Scott Baker, R.Ph.:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully.

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

COCCUST 44



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH
President

Dear Mitch Betses, R.Ph.:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer

Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

-(-GCC/IST -) 44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary Treasurer

October 11, 2018

CURT ZIEDRICH
President

Dear Eileen Howard Boone:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

-(-CCC/BT-)44-L



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH
President

Dear David L. Casey:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

.....



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear David Falkowski:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

Auto Livery Chauffeurs • Embalmers • Funeral Directors • Apprentices • Ambulance Drivers & Helpers
Taxicab Drivers • Miscellaneous Garage Employees • Car Washers • Greasers • Polishers & Wash Rack Attendants
Motion Picture • Theatrical • Exposition • Convention & Trade Show Employees • Pharmacists • Bus Drivers
Parking Lot Attendants & Hikers • Hotel Industry & Racetrack Industry Employees • Newspaper Magazine • Periodical Salesmen
Drivers • Division Men • District Managers • Checkers • Vendors & Handlers • Electronic Media Workers

- Correct NAA-1



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 . Park Ridge, Illinois 60068 . Phone: 847-696-7500 . Fax: 847-720-4984 . www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Joshua M. Flum:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

Auto Livery Chauffeurs • Embalmers • Funeral Directors • Apprentices • Ambulance Drivers & Helpers



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Norman de Greve:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary Treasurer

October 11, 2018

CURT ZIEDRICH

President

Dear C. Daniel Haron, R.Ph.:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

- Carrest AA I



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear J. David Joyner, CEBS:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

.....



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

President

Dear Matthew J. Leonard, R.Ph.:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union

does not forfeit its right to make any and all supplemental arguments.



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 * Park Ridge, Illinois 60068 * Phone: 847-696-7500 * Fax: 847-720-4984 * www.Teamsters.Local727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Dr. Alan M. Lotvin:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

Auto Livery Chauffeurs • Embalmers • Funeral Directors • Apprentices • Ambulance Drivers & Helpers
Taxicab Drivers • Miscellaneous Garage Employees • Car Washers • Greasers • Polishers & Wash Rack Attendants
Motion Picture • Theatrical • Exposition • Convention & Trade Show Employees • Pharmacists • Bus Drivers
Parking Lot Attendants & Hikers • Hotel Industry & Racetrack Industry Employees • Newspaper Magazine • Periodical Salesmen
Drivers • Division Men • District Managers • Checkers • Vendors & Handlers • Electronic Media Workers



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

President

Dear Michael P. McGuire:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 * Park Ridge, Illinois 60068 * Phone: 847-696-7500 * Fax: 847-720-4984 * www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear David Palombi:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 * Park Ridge, Illinois 60068 * Phone: 847-696-7500 * Fax: 847-720-4984 * www.TeamstersLocal727-org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Angela Patterson, DNP, FNP-BC, NEA-BC:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer

Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary Treasurer

October 11, 2018

CURT ZIEDRICH

President

Dear Melissa A. Schulman:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer

Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Papatya Tankut, R.Ph.:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear Sharon Vitti:

As the Collective Bargaining Representative for hundreds of dedicated CVS registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns in the Chicagoland area, I write to you again to update you on the issues your hardworking Teamsters Local 727 pharmacists continue to face at the bargaining table.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. As I stated in my June 1, 2018 letter to you, Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for your devoted pharmacists.

As I am sure you are aware, the Union recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

Your pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. Not only do CVS's negotiation tactics show no concern for the wellbeing of your workforce, they potentially pose a risk to public safety.

On behalf of Teamsters Local 727 pharmacists, I ask you to uphold your motto, prove now that "Health is Everything." Demand your CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your employees that CVS recognizes their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727

Nothing in this letter should be read as the union's waiver of any legal argument, position or grievance. The union does not forfeit its right to make any and all supplemental arguments.

Auto Livery Chauffeurs • Embalmers • Funeral Directors • Apprentices • Ambulance Drivers & Helpers
Taxicab Drivers • Miscellaneous Garage Employees • Car Washers • Greasers • Polishers & Wash Rack Attendants
Motion Picture • Theatrical • Exposition • Convention & Trade Show Employees • Pharmacists • Bus Drivers
Parking Lot Attendants & Hikers • Hotel Industry & Racetrack Industry Employees • Newspaper Magazine • Periodical Salesmen
Drivers • Division Men • District Managers • Checkers • Vendors & Handlers • Electronic Media Workers



Affiliated with the International Brotherhood of Teamsters

1300 W. Higgins Road, Suite 111 • Park Ridge, Illinois 60068 • Phone: 847-696-7500 • Fax: 847-720-4984 • www.TeamstersLocal727.org

JOHN COLI, JR. Secretary-Treasurer

October 11, 2018

CURT ZIEDRICH

Dear XXX:

As the Collective Bargaining Representative for hundreds of dedicated registered pharmacists, graduate non-registered pharmacists, and student pharmacy interns employed in the Chicagoland area by CVS with whom you will be merging, I write to inform you of the issues these hardworking Teamsters Local 727 pharmacists face at the bargaining table here in Illinois.

The Collective Bargaining Agreement between CVS and Teamsters Local 727 expired on May 7, 2016, and the Company has yet to reach an agreement with the Union on a new contract or provide its last, best, and final offer. Teamsters Local 727 is asking CVS for a collective bargaining agreement similar to the contract secured by the Union with Jewel-Osco two years ago. The Union is seeking no more than what is fair and right for these devoted pharmacists.

Teamsters Local 727 recently called for a return to face-to-face negotiations following nearly two years of federal mediation. Throughout mediation, CVS wasted months and countless dollars on expensive lawyers who deflected all Union attempts to bargain in good faith, while seeking to limit wages, force longer work hours on already overworked pharmacists, and remove PICS from the bargaining unit by replacing them with non-union managers. Teamsters Local 727 has reached out to CVS executives in regards to these concerns, but our letters have gone unanswered. These actions seem to suggest CVS has no desire to be fair or reasonable.

During the parties' latest negotiation session on October 3, 2018, pharmacists were outraged when they were informed by CVS that the Company's actions during negotiations (i.e. it's delays at every turn, attempts to exert unilateral control over pharmacists and strip employees of their rights) are "not personal, just business." How, I ask, can wages, scheduling, job security, workplace safety, and employee health not be personal? Such rhetoric suggests CVS has no interest in treating pharmacists with dignity and respect.

These pharmacists provide a vital service to the public. When CVS forces them to break their backs working long hours in understaffed pharmacies, they cannot provide their communities with the best possible care. A rapid influx in new patients who use CVS would further exacerbate the existing problems pharmacists face. Pharmacists' vital role must be acknowledged and a fair deal must be reached so that quality patient care can continue uninterrupted.

On behalf of Teamsters Local 727 pharmacists, I ask that you use your considerable influence to elevate the voices of these devoted pharmacists. Demand CVS leaders come to the table prepared to reach a fair contract when the parties next meet on November 14, 2018. Show your future employees that you recognize their hard work and dedication as personal, not just business.

Respectfully,

John Coli, Jr. Secretary-Treasurer Teamsters Local 727